



Dear members of the Lake Park Recreation Association,

We are now almost a month into the 2016 summer season! Kids are in the pool! Families are enjoying reuniting with each other. Swim team and volleyball are underway. We have 202 memberships and have thus surpassed our membership budget goal by about 8%. LPK belongs to all the members. Thank you for your financial support and thank you to all who have stepped up to volunteer to plan, operate, fix, or whatever was done to keep us going. It's great to be part of a community and LPK is a special community. We are all fortunate to have each other to lift up LPK.

With the season underway, the association board is shifting from setup to operations. We thank you in advance for your understanding and patience as we work through challenges new to all of us. Members of the board worked flat out for 4 months to create the governance to operate the pool as an association.

During this setup phase, there was not as much time as we wanted for considering the ins and outs of daily operations. We are working through these considerations now. We have heard of some questions and frustration with certain policies introduced this year. In particular, there are many questions about Member and Guest Sign-In.

The gist of the policy is this: **Every person coming into the club must sign in upon arrival.** This policy, requested by our pool management company, is designed to maintain an accurate record of who is in attendance at the pool on a given day. From a club perspective, this sign-in policy also ensures that those using the pool are current pool members and their invited guests. I'd like to clarify a few points about what is asked of all members:

- Each INDIVIDUAL is to sign in. For those too young to write, of course a parent or caregiver can complete the sign-in. Use a separate line on the roster for each person.
- Swim team members are expected to sign in when they arrive for practice. Again, younger swimmers can be signed in by parents, etc.
- It's important that the Member ID be included in all sign-ins. The use of a Member ID is to help ensure that those coming into the pool area are current pool members and their guests.
- When you bring a guest, PLEASE sign the guest in properly and pay the applicable guest fee:

1. Local guests: \$5.00 per guest per day (or \$3.00 per guest on Thursdays), with a max of \$15.00 per day per membership.
2. Houseguests (those who live out of town and are staying at your home temporarily): no fee.
3. Nannies, babysitters, and grandparents who are serving that day as caregivers: no fee.
4. There is a limited number of Under 16 season guest passes available

for \$100. Please read the Guest policy for more information.

Guest sign-in is important because it ensures that we know who is using the club. Members pay for the privilege of using the club, and it's only fair for all club users to share in this expense.

This year, we are trying a new policy of recording pool visits under the names of the guests themselves. (The idea is that a nonmember who comes frequently should perhaps be approached about membership so as to share the cost of operating the pool.) Guest fees are important because they help cover the substantial cost of operating the club. Membership fees cover a little more than 75% of LPK's operating budget. In fairness to your fellow club members and your own association operating budget, please do not try to avoid paying a guest fee when it applies, and please take the initiative for sign-in and payment even if you are not prompted. When you arrive with a guest, please sign in (yourself and your guest) on the day's roster, and then find a staff member to help you with the additional guest procedure.

For details, please visit the Guest page of our website: [LPK Guest Policy and forms](#)

As you can imagine, it's much more complicated to respond to a policy question when there are numerous board members involved instead of just one pool owner. It's not kosher for one board member to change a policy on the fly; we have to have some sort of process for keeping things in order. For now, I ask for your understanding and patience. Specifically, I ask you to do the following:

1 - Please let the board know what you are thinking. Obviously, we need to know! This is an association of members, so of course the needs and opinions of the members are of utmost importance. We are keenly aware of the need to balance fiscal responsibility with member satisfaction. We invite you to share your thoughts, concerns, suggestions, complaints, and (when warranted) praise.

2 - When you share your thoughts with us, please use EMAIL if at all possible: lpkrecassoc@gmail.com. Telling us by email is better than telling us in person for two reasons: (1) it ensures that your thoughts are accurately conveyed in a format that can be shared and responded to efficiently; and (2) it allows your hard-working board members some time to relax and enjoy their time with you at the pool. When you send an email, be as descriptive as possible in the subject line so that your email can be forwarded appropriate board member. Let us know how urgently you need a response. Thank you for your membership and your commitment to Lake Park. I look forward to relaxing with you at the pool as the summer unfolds.

Regards,

John Gordon

Board Chair, Lake Park Recreation Association

Sent by lpkmembership@gmail.com in collaboration with



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